

### General Information

We appreciate you choosing *Chasing ATLAS* for your vacation experience. Your reservation form & deposit confirm your place on this trip. In the months ahead we'll also be emailing you additional, helpful information such as: travel insurance, travel suggestions, final payment due date, etc..

### Reservations & Deposits

Call us with any questions: +1 435 225 2563

Rates are based on per person double occupancy. Singles will be paired with a roommate.

Single rooms are available for a Single Rate Supplement; Price varies per trip

*Chasing ATLAS* accepts: Checks, Wire Transfer, AMEX, Visa & MC

Deposits are: \$1000 per person per trip

Final payment of your trip is due 45 days in advance of the departure date.

*NOTE: If your final payment is not received by the due date, Chasing ATLAS has the right to cancel your reservation.*

### Cancellations & Refunds

Only written cancellations are accepted.

- 90 days+ prior to the start of the tour: Refund on deposit, less a \$500/p.p. administrative fee.
- Between 89 and 60 days prior to the tour start: 50% refund of the trip price.
- Less than 60 days prior to the tour start date: No refund.

No exceptions are made to our cancellation policy, including weather and personal emergencies. We strongly suggest purchasing trip insurance in case of unexpected events. There is no refund for arriving late or departing early from a tour, nor for any meals, or services not used while on tour.

### Travel Specialist

If you would like assistance with pre and post travel arrangements, *Chasing ATLAS* is happy to refer you to our travel specialist. We suggest contacting Murielle Blanchard of Black Pearl Luxury Services. She is French and has an extensive knowledge of European travel.

[Murielle@blackpearlservices.com](mailto:Murielle@blackpearlservices.com) or Tel: 1 801 483 6533

### **Travel Insurance**

*Chasing ATLAS LLC* strongly encourages you to purchase trip insurance to prevent any financial losses in case of illness, accident or unexpected travel interruptions. There are several options online. We've had very good experiences with Travel Guard Insurance.

### **Arrivals & Departures**

Tours begin and finish at the designated places and times listed in your confirmation materials. Guests are responsible for transfer if arriving or departing outside of the start/finish dates.

### **Trip Policy**

*Chasing ATLAS LLC* reserves the right to cancel a tour. While this is extremely rare, in the event of cancellation, a full refund will be sent to the client and constitutes full settlement. *Chasing ATLAS* does not recommend the purchase of non-refundable airline tickets or non-refundable mileage credits and is not responsible for expenses incurred such as pre-paid hotel reservations or non-refundable airline tickets or non-refundable mileage credits. We suggest waiting until 3 months prior to your trip (or until we notify you) to purchase any airline tickets.

### **Bike Rentals for Cycling Trips**

Although we encourage you to bring your own bike or equipment for maximum comfort, we realize it is not always possible or convenient to travel with your bike. We can assist you with bike rental.

### **Guest Responsibility**

Please select a tour compatible with your fitness & ability. *Chasing ATLAS LLC* requires all guests to be responsible during the trip and wear a bicycle helmet while riding. We reserve the right to decline or withhold services to any person who, for physical or other reasons, may endanger the well-being or enjoyment of the group. *Chasing ATLAS* is not responsible for the actions of our contracted service providers. *Chasing ATLAS* is not responsible for cancellations, amendments, or additional fees incurred by clients due to acts of nature, civil unrest, *force majeure*, strikes, work stoppage, or inclement weather.

### **Our Responsibility**

We are continuously fine-tuning our trips and may adjust an itinerary, restaurant or hotel to improve your experience. Trips with less than 6 guests are subject to cancellation within 60 days of departure and all guests will be given a full refund. We focus on delivering exceptional service and keep changes to a minimum. We offer a 100% money back guarantee. If you are not satisfied with the trip within the first 24 hours of the trip, and would like to depart, we will return 100% of your money, no questions asked.